

## Looking for ACFI peace-of-mind for your Residential Aged Care facility?

CareLynx provides a depth of Aged Care experience with 35+ years in the industry. With our experience, insight and tools, we can ensure providers receive the maximum funding entitlements while instilling a sustainable and proactive ACFI solution.

Our CareLynx ACFI services can assist you in:

- ✓ Acquiring the appropriate funding for your residents to ensure they get the best individualised care
- ✓ Holistic resident reviews for detailed clinical oversight
- ✓ Empowering care staff with knowledge of insightful and accurate reporting
- ✓ Reducing downgrade risk at validation

Below is a snapshot of the ACFI services we offer:

Services	Validation Preparation Services	ACFI Uplift Review Services	ACFI Submission Services 1	ACFI Submission Services 2
Review Medicare payment summary against ACFI claim	Y	N	N	N
Audit of submitted ACFI pack content for validation purposes	Y	N	N	N
Risk Mitigation Management report	Y	N/A	N/A	N/A
Individual Resident Review: clinical observation, documentation review, staff consultation		Y	Comprehensive	Comprehensive
ACFI prediction aligned with ACFI business rules		Y	Y	Y
Resident Uplift recommendation report		Y	N/A	N/A
Individual ACFI Resubmission pack			Y	Y
Predicted ACFI claim requirements			Y	Y
Support staff through new and specific ACFI assessments and provide feedback				Y
Validate completed assessments & documentation				Y
Complete ACFI Pack documentation for submission				Y

## What can you expect from each of our ACFI services?

### **Validation Preparation Services:** Risk Management & Validation of existing ACFI Packs \$55.00 per existing pack

An audit of the current and existing ACFI Packs is conducted to determine level of financial and compliance risk to the Provider. This is a critical component to understand the current ability of assessing and documenting for the ACFI process. It also highlights the current state of ACFI packs and their financial implication to the Provider. The Claims are reviewed against the Medicare Payment Summary reviewed for validation purposes. A Risk Management Report is compiled to update Provider on the status of their current ACFI Claims and validity of the ACFI Pack content.

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### **ACFI Uplift Review Services:** Resident Uplift Recommendation \$96.00 per resident

A resident review is conducted to generate an ACFI prediction that is based off Clinical and ACFI expertise of CareLynx staff. The ACFI business rules are applied in this prediction and is broken down into resident observations, documentation review and staff consultation. This refined prediction allows the Provider to identify what the potential ACFI claim could be and what the potential uplift financial return could be with the Resident Uplift Report.

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### **ACFI Submission Services 1:** Resident Review & Plan of ACFI Submission \$382 per resident

A comprehensive resident review is conducted to generate an ACFI prediction that utilises the clinical and ACFI expertise of CareLynx staff. The ACFI business rules are applied in this holistic prediction and broken down into detailed resident observations, thorough documentation review and consultation with a cross-section of staff. The ACFI Uplift Report is discussed with the Provider identifying the potential ACFI uplift for financial return and the priority order for resubmissions. Furthermore, the Resubmission Pack is collated and structured by CareLynx with appropriate ACFI documentation and assessments required for the resubmission. Instructions are carefully detailed in the ACFI Plan for the Provider to ensure completion and follow up.

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### **ACFI Submission Services 2:** Resident Review, Staff Support & Validation of ACFI Submission \$717 per resident

A comprehensive and detailed resident review is conducted to generate an ACFI prediction that utilises the clinical and ACFI expertise of CareLynx staff. The ACFI business rules are applied in this holistic prediction and incorporate detailed resident observations throughout the day, thorough documentation review and consultation with a large cross-section of staff. The ACFI Uplift Report and ACFI Resubmission Packs are discussed with the Provider prioritising residents with the greatest possible uplift and the ACFI Plan for submission. CareLynx then assist and guide staff through the ACFI process for each individual submission. This is the most critical and most valued step of the services as the staff on the floor are being facilitated by an ACFI expert. The accuracy of the documentation is reviewed by CareLynx post assessment period to ensure the final ACFI Pack has all components completed and present. The finalised ACFI Pack is then given to the Provider to submit and store securely.